



CASTLE AND COMPASS ADVENTURES

Privacy Policy

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CASTLE AND COMPASS ADVENTURES, LLC

Independent Travel Advisor Affiliated with Travel Planners International

Effective Date: 08 November 2025

This Privacy Policy explains how Castle and Compass Adventures, LLC (“Castle and Compass Adventures,” “we,” “us,” or “our”) collects, uses, shares, and protects personal information when you visit our website, communicate with us, or use our travel planning and booking services. By using our services or providing personal information to us, you consent to the practices described in this Policy.

1. INFORMATION WE COLLECT

We may collect the following types of information:

- Contact information: Name, email address, mailing address, phone number.
- Traveler details: Date of birth, gender, citizenship, passport details, known traveler numbers, loyalty program numbers, and other information needed to book travel.
- Booking information: Travel preferences, itinerary details, payment status, and related

trip information.

- **Payment information:** We may collect limited payment details to process payments, or we may direct you to a secure third-party payment processor or supplier portal. We do not store full credit card numbers in plain text.
- **Communications:** Emails, messages, and notes from consultations or calls with you.
- **Website usage information:** IP address, browser type, device information, pages visited, and similar data collected through cookies or analytics tools.

2. HOW WE USE YOUR INFORMATION

We use personal information for purposes including:

- Planning, quoting, and booking your travel arrangements.
- Communicating with you about your inquiries, bookings, and trip updates.
- Providing customer service and support before, during, and after travel.
- Sending you newsletters, offers, and travel-related information if you choose to receive marketing communications.
- Meeting legal, regulatory, and accounting obligations.
- Improving our services, website, and client experience.

3. SHARING YOUR INFORMATION

We may share your personal information with:

- **Travel suppliers:** Cruise lines, tour operators, hotels, airlines, ground transportation providers, insurance companies, and other vendors as necessary to arrange and fulfill your travel services.
- **Host agency and service providers:** Travel Planners International, LLC (our host agency), booking platforms, payment processors, email marketing platforms, and technology providers that assist us in operating our business.
- **Legal and regulatory authorities:** When required by law, regulation, court order, or to protect our rights or the rights of others.

We do not sell your personal information to third parties.

4. COOKIES AND WEBSITE ANALYTICS

Our website may use cookies and similar technologies to enhance your browsing experience, analyze site traffic, and understand how visitors use our site. You may be able to adjust your browser settings to refuse cookies, but this may affect the functionality of the website.

5. DATA SECURITY

We use reasonable administrative, technical, and physical safeguards to protect personal information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

6. DATA RETENTION

We retain personal information for as long as necessary to:

- Provide travel services and support your current and future bookings.
- Comply with legal, tax, and regulatory obligations.
- Resolve disputes and enforce our agreements.

When personal information is no longer needed, we will take reasonable steps to delete or anonymize it, where feasible.

7. YOUR CHOICES & RIGHTS

You may:

- Update or correct your contact details and traveler information by contacting us.
- Opt out of marketing emails by using the unsubscribe link in our messages or by contacting us directly.
- Request more information about how we handle your personal data.

Depending on your location, you may have additional privacy rights under applicable law. We will honor those rights in accordance with legal requirements.

8. CHILDREN'S PRIVACY

Our services are generally intended for adults. We may collect limited information about children only as necessary to book travel (for example, names and dates of birth for cruise or airline reservations) and only with the consent of a parent or legal guardian.

9. THIRD-PARTY WEBSITES

Our website or communications may contain links to third-party websites or services. We are not responsible for the privacy practices or content of those third parties. We encourage you to review their privacy policies directly.

10. CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time to reflect changes in our practices or applicable laws. The “Effective Date” at the top of this Policy will indicate the date of the latest revision. Your continued use of our services after any changes constitutes your acceptance of the updated Policy.

11. CONTACT US

If you have questions or concerns about this Privacy Policy or our data practices, please contact us at:

Castle and Compass Adventures, LLC

Email: Kristi@castle-and-compass-adventures.com

This Privacy Policy is provided for general informational purposes and does not constitute legal advice. You should consult with a qualified attorney to ensure that your privacy practices and disclosures comply with applicable laws in your jurisdiction.